

GENERAL DATA PROTECTION REGULATION (2016/679 - GDPR)

In Brief :

We process your personal data to provide you with our Process Communication Model services and products in accordance with applicable terms and conditions.

Your data is kept for three years and then anonymised.

We do not provide any data to third parties other than the local Process Communication Model distributor and only the distributor in your country.

We do not transmit any of your data to a third country outside Europe, unless you are a resident of that country and are dependent on a local distributor. In that case, only he or she has access to your data.

All Process Communication Model certified trainers and coaches are asked to delete your data at the end of the coaching and/or training.

For More Information:

The user is informed in particular that in accordance with Article 32 of the Data Protection Act of 6 January 1978 as amended, the information the user communicates via the forms on KAHLER COMMUNICATION EUROPE websites is necessary to respond to his or her request and is intended for the services in charge of responding and following up this request.

In accordance with the provisions of articles 39 and 40 of the law "Informatique et Libertés" of 6 January 1978 modified in 2004, the user has the right to access, rectify, update and delete information concerning him/her, which he/she can exercise by contacting celine@processcommunication.eu

or by mail to KAHLER COMMUNICATION EUROPE, Impasse du Béchet, 27120 Croisy sur Eure, France, specifying in the subject line of the letter "Personal right" and enclosing a copy of its proof of identity.

You also have the right to give instructions about the becoming of your data after your death.

In accordance with the provisions of article 38 of the law "Informatique et Libertés" of 6 January 1978 amended in 2004, the user may also object, for legitimate reasons, to the processing of his data without reason and without charge. Data is not used for commercial prospecting purposes. Users are informed that when they visit processcommunication.eu and kc1.primserv.com , a cookie may automatically be installed on their browser software.

The information collected on this site will be kept for a period of three years at the most.

The cookie is a block of data that does not identify users but is used to record information relating to the navigation of the site. The parameter setting of the navigation software makes it possible to inform of the presence of cookie and possibly, to refuse it in the manner described at the following address www.cnil.fr.

The user has the right to access, remove and modify personal data communicated through cookies under the conditions indicated above.

The user of KAHLER COMMUNICATION EUROPE websites is required to comply with the provisions of the Data Protection Act of 6 January 1978, as amended, the violation of which is liable to criminal sanctions. In particular, he must refrain, with regard to the personal information to which he has access, from any collection, any misuse, and generally, any act likely to infringe the privacy or reputation of individuals.

Privacy policy

We take your privacy very seriously!

Thank you for using our websites and services! Like you, we believe personal integrity is important and we take your privacy seriously. This Privacy Policy is relevant to any individual who shares their personal data directly or indirectly with KAHLER COMMUNICATION EUROPE by visiting our websites or using our services and products.

KAHLER COMMUNICATION EUROPE is a company established in France and, as such, we adhere to the French legislation on the protection of personal information (1998: 204) which applies the European Data Protection Directive 95/46/EC.

Our head office is located at Impasse du Béchet, 27120 Croisy sur Eure, France. If you have any questions or concerns about data protection, please contact us at celine@processcommunication.eu

In this privacy policy, we explain what types of personal data may be processed and for what purpose. We also explain the choices you have about our treatment and how you can learn more about our treatment and your rights.

Scope of the privacy policy

Please note that this privacy policy concerns the processing of personal data for which KAHLER COMMUNICATION EUROPE is the Data Controller, i.e. in cases where KAHLER COMMUNICATION EUROPE has decided on the purposes and means of processing.

For more information on how our services may be used to facilitate your personal data processing, and on KAHLER COMMUNICATION EUROPE's responsibilities and commitments in relation thereto, please refer to the applicable terms and conditions.

PERSONAL DATA PROCESSED

Personal data refers to data that identifies you as a natural person. We may process the following types of personal data about you:

- Your contact information including your name, email address and phone number
- User information, for example, if you log into our service or visit our websites. This information may include IP number, device type and browser, time zone, geographic location, as well as your interests and preferences information about how you interact with our services, for example about the features used and buttons clicked on.
- Your Process Communication Model profile following your answers to our questionnaire.
- **Your data is kept for three years then anonymised.**
- Other information we receive through your contacts

Processing purposes

We process your personal data for the following purposes:

- Provide our Process Communication Model services and products in accordance with applicable conditions
- Administer the business relationship with you and/or the country distributor of Process Communication Model and the KAHLER COMMUNICATION EUROPE client you represent
- Develop and improve our services
- We do not provide any information to third parties other than the local Process Communication Model distributor.

Sharing with third parties and transfer to third countries

We may share personal data only with a Process Communication Model distributor and a certified Process Communication Model, of which you are the customer. For the avoidance of doubt, we will not share personal data with third parties so that those third parties use personal data for direct marketing purposes in connection with you as an individual, but only with you as KAHLER COMMUNICATION EUROPE's current or potential customer representative.

All Process Communication Model certified trainers and coaches are asked to delete your data at the end of the coaching and/or training.

For all EEA residents, we do not transfer personal data to a country outside the EEA.

As explained above, please remember that this Privacy Policy does not cover any data processing for which you may be responsible as a result of using our services. You, or the party you represent, are always responsible for your personal data processing in accordance with applicable law.

Your rights

It is our obligation to deal with specific, relevant and necessary personal elements while taking into account our legitimate purposes. It is your right to control us.

To update the personal data we process about you, please contact us at celine@processcommunication.eu to receive a free extract of personal data that we process about you, send us a signed letter to the address KAHLER COMMUNICATION EUROPE, Impasse du Béchet, 27120 Croisy sur Eure, France.